



Partner Site Internet Access
Plan Change Form





Customer Signature

Please refer to the Partner Site Services Pricing and Service Information Guide for service details.

|   |  | Please complete this page  | for ar   | ny Pivit I                                     | NBN service   | <b>,</b>   |  |  |
|---|--|--|--|--|---|--|--|--|
| (Please print clearly c   | and tick   | (ü) boxes where appropriate)   |  |  |   |  |  |  |
| Title:  |  | O Mr O Mrs OMs O _other  |  | Existing Customer                              |   | O Yes O No   |  |  |
| First Name  |  |  | l  | Last Name                                      |   |  |  |  |
| Current Phone   |  |  | [  | Date of Birth                                  |   |  |  |  |
| Current Email   |  |  | (  | Customer Number                                |   |  |  |  |
| Billing Street Address  |  |  |  |  |   |  |  |  |
| Suburb  |  |  | State  | ate  |   | Postcode   |  |  |
| Service Street Addres   | SS   |  |  |  |   |  |  |  |
| Suburb  |  |  | State  | tate   |   | Postcode   |  |  |
| Additional ID Type  |  | O Drivers Licence / O Passport / O Medicare Card / OStudent ID   |  |  |   |  |  |  |
| ID Number   |  |  | ID E   | ) Expiry                                       |   |  |  |  |
| Pivit only offers autom   | atic pay   | ment options for NBN services.   |  |  |   |  |  |  |
| Automatic<br>Payment Options  |  | stomatic Direct Debit Payment - from a nominated bank account (please complete form below)   |  |  |   |  |  |  |
| (Choose one)  | OAut   | Automatic Credit Card Payment - from a nominated credit card (please call 1300 66 33 20)   |  |  |   |  |  |  |
| pivit.com.au. I confirm<br>Service Information Gu<br>and correct. By author<br>Under Section 18K(1)(I | that I h<br>uide ava<br>ising thi<br>b) Priva<br>dit repoi | agree to the General Terms and any ot<br>ave read and understand the service in<br>ilable from Pivit's website. I confirm tha<br>s service activation form, I acknowledge<br>cy Act 1988, if Pivit considers it relevan<br>rting agency a credit report containing | formont the end to the | ition con<br>informat<br>I am lial<br>ssessing | tained in Piv<br>ion provided<br>ole for all cha<br>my applicat | it's NBN Reside<br>I in this service<br>arges incurrec<br>ion for comm | ential Services Pricing and<br>e activation form is true<br>d on this account.<br>ercial credit, I agree to Pi |  |

(Fi-Band™ Internet Service are offered in conjunction with Pivit's General Terms and Conditions)
<< This page must be completed and forwarded to Pivit to request a plan change>>

Date



# Changing Plans or Products

Customers can change their plan speed. We aim to change your plan as quickly as possible to ensure minimal inconvenience to you. It is estimated that the time frame for a plan change is one (1) to three (3) business days.

You can change your plan by notifying Pivit via our online signup form or paper-based plan change form.

A plan change fee of \$55.00 will be charged per plan change request. All changes to a higher value plan can be made within the time frame specified above.

Any change to a lower value plan (where the monthly minimum decreases) will take effect from the beginning of the following calendar month.

#### Fi-Band™ Internet Service Plans

Starting at \$55 per month get incredible speed, unlimited data and no lock in contracts

### Step 1 - Choose Internet Service

| Plan Components  | Internet Service Offer Options with per Month Charge |                            |                                    |                               | Enter Monthly<br>Charge Below |
|--|--|----------------------------|------------------------------------|-------------------------------|-------------------------------|
| Plan Speed Monthly Cost<br>(Download/Upload)<br>Unlimited Data Usage | O No<br>Internet Service<br>Add \$0                  | O Up to 70/70Mbps Add \$55 | O Up to<br>100/100Mbps<br>Add \$85 | O Up to 200/200Mbps Add \$110 | +                             |

Total Monthly Charge =

# Step 2 – Contact Establishment and Fees

| Once-Off<br>Plan Change Fee | Plan Change Fee<br>Add \$55         | + Add \$55 |
|-----------------------------|-------------------------------------|------------|
| Contract                    | No Lock In (Month to Month) Add \$0 | + Add \$0  |

Once-Off Fee = \$55

| Customer Signature | Date |  |
|--------------------|------|--|

If you have any questions or require assistance to complete this form please contact Pivit customer support on 1300 66 33 20

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# Contact us today

Phone: 1300 66 33 20 Email: sales@pivit.com.au

Address: PO Box 2245, Logan city, DC QLD 4114

Web: pivit.com.au

